



101st Airborne Division Claims Office



CLAIMS CONSIDERATIONS IN SHIPPING YOUR POV

Prior to shipping your privately owned vehicle (POV) you will receive counseling on transportation entitlements, customs restrictions and agricultural inspections. Claims Service policies are much more restrictive regarding what is reasonable and useful to ship in a POV, the maximum allowables for categories of property, and the requirements for immediate notification in the event of loss or damage. Bearing these factors in mind, you may decide to have some auto accessories shipped in your household goods, or to have private insurance in effect for the shipment.

WHAT YOU MAY LEAVE IN YOUR POV

- Normal vehicle accessories such as jacks, tire irons, tire chains, fire extinguishers, tire inflators, first aid kits, jumper cables, warning triangle/trouble lights/flares, and basic hand tools provided by the manufacturer. Personal tools and a tool box, provided they are suitable for emergency road repair (not power tools). The maximum the Army can pay for tools, including toolboxes, is \$200.00.
- One spare tire and two snow or mud tires with wheels (either mounted or unmounted), a catalytic converter and components.
- Cribs and children's seats, whether permanent or removable, used for the movement of children to or from the port.
- Comfort and convenience items for motor trips to and from the port, such as luggage racks, thermos bottles, bottle warmers, car cushions, and a blanket.
- Audio equipment provided it is permanently bolted (no removable faceplates) to the vehicle.

MAXIMUM ALLOWABLE APPLY TO THE POV AND THE PROPERTY IN THE POV

- \$20,000 for loss or damage to the vehicle.
- \$750 for all audio equipment. This is a very restrictive limitation. It includes AM/FM radio cassette player, CD player, speakers, amplifier, antenna, telephone, theft alarm systems and all accessory wiring.
- \$200 for tools and tool box.
- Customization and beautification accessories also may not be awarded full replacement value. Congress did not intend the Personnel Claims Act be used as total compensation for highly individualized and expensive personal tastes. The statute is intended to provide compensation for items of

reasonable and useful purpose.

- **Do not sign DD Form 788 until you ensure that all pre-existing damage (PED), both interior and exterior, discovered in the turn-in inspection is correctly listed.** We cannot pay you for PED, so make sure that you carefully check your vehicle at turn-in and pick-up for shipping damage.

CLAIMS NOT PAYABLE

- Radar detectors are deemed to be not reasonable or useful.
- VCRs and television, even if permanently mounted, are not authorized for shipment in POVs by the Military Traffic Management Command.
- CB radios create frequency interference in host nation countries, are prohibited by local law and not authorized for shipment in POVs by the Military Traffic Management Command.
- Failure to activate "theft proof" audio products (i.e. removing the face plate), to deter theft, would prohibit payment if the radio is stolen.
- Audio equipment mounted on a slide for portable use does not satisfy Claims Service policy requiring that the components be permanently mounted to the POV.
- Cellular telephones, compact discs (CDs) and audio cassettes are easily stolen, leaving such items in a POV during shipment poses an unreasonable risk of theft.
- Flammable or hazardous substance material to include flares, waxes, solvents, oils, and polishes are prohibited.
- Any household goods items or camping equipment are not payable.

Following these rules will greatly facilitate our ability to process your claim in the light most favorable to you. If you have any further questions, please contact your local Claims Office.

OSJA

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